# SOFTWARE and SOFTWARE ENGINEERING

- Engineered Software
- Controlled Configuration Item
- History of Software Development
- Software as a Business Opportunity
- Problems in Software Development

- Myths about Software Development
- Approaches to Software Development
- Engineered Software Development Models
- Software Engineering Technology

#### **TOPICS**

The Nature and History of Software Development

**Problems with Software Development** 

Software Engineering Paradigms and Technology

#### THE NATURE OF SOFTWARE

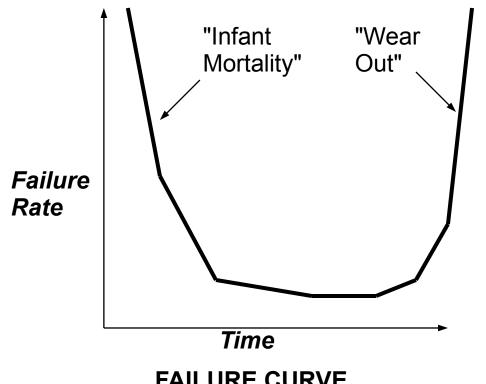
- Characteristics of Software
- Failure Curves for Hardware and Software
- Software Components
- Software Configuration
- Software Application Areas

#### **Characteristics of Software**

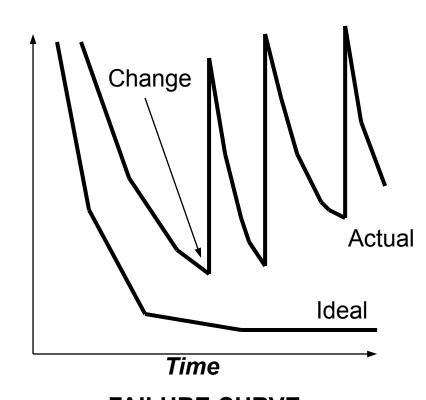
- Software is *programs*, documents, and data.
- Software is developed or engineered; it is not manufactured like hardware.
- Software does not wear out, but it does deteriorate.
- Most software is custom-built, rather than being assembled from existing components.
- Software is a business opportunity.

Software Engineering

### Failure Curves for Hardware and Software







FAILURE CURVE FOR SOFTWARE

#### **Software Components**

- Software programs, or software systems, consist of *components*.
- A set of components which comprise a logical unit of software is called a *software configuration item*.
- Reuse and development of reliable, trusted software components improves software *quality* and *productivity*.
- Computer language forms:
  - Machine level (microcode, digital signal generators)
  - Assembly language (PC assembler, controllers)
  - High-order languages (FORTRAN, Pascal, C, Ada, ...)
  - Specialized languages (LISP, OPS5, Prolog, ...)
  - Fourth generation languages (databases, windows apps)

### **Software Configuration**

Software Project Plan

Software Requirements Specification



User Documents

Software
Test Plan and
Procedures

Data
Structures
and
Dictionary



### **Software Development Activities**

- Planning Activity
  - Software Project Plan
- Requirements Definition Activity
  - Software Requirements
    Specification
  - Software Test Plan and Procedures
  - Data Structures and Dictionary
  - User Documents

- **™Design Activity** 
  - Software Design Documents
  - Software Test Plan and Procedures
  - Data Structures and Dictionary
- Coding and Testing Activity
  - ™ Code
  - Software Test Plan and Procedures
- Delivery and Maintenance Activity
  - **User Documents**
  - Others as needed

#### **Software Application Domains**

- **System** 
  - compilers
  - **™**editors
  - Operating Systems
- Real Time
  - machine control
  - auto controls
- <sup>⊮∟</sup>Business
  - **databases**
  - stock management
- Personal Computer
  - all non-realtime above

- **Embedded** 
  - appliance control
  - FPGA programs
  - auto controls
- Engineering and Scientific
  - **simulation**
  - computer-aided design
  - "number crunching"
- Artificial Intelligence
  - expert systems
  - neural networks

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### HISTORY OF SOFTWARE DEVELOPMENT

Role of Software

Industrial View

Software Engineering

#### **Role of Software**

The explosive growth of computer speeds and capabilities at a very low cost fuels the demand for very complex software and increases customer expectations.

Distributed Systems

Desk-Top Systems

Embedded

Object Orientation

Smarts

Expert Systems

Low-Cost

**Neural Nets** 

Hardware <sub>F</sub>

**Parallel Computing** 

Consumer Impact

**Fourth Era** 

Batch Oriented

Limited

Distribution

Product Software

**Third Era** 

Custom Software

Second Era

Multiuser

Real-Time

Database



1950 1960

1970

1980

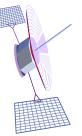
1990

#### Role of Software, Continued

Where Do We Go From Here?

- Parallel computing to extend speed of computation
- Object-oriented methods of software design
- Software frameworks evolve to handle larger and multiprogram systems
- Heavy dependence on graphics interfaces
- Artificial intelligence and neural computing become useful
- National computing motivates huge software systems
- Advanced programming languages









#### **Industrial View**



- Why does it take so long to finish a working software system?
- Why are development costs so high?
- Why can't we find all software errors before software is delivered?
- How can we measure the progress of software development?
- How can we survive in the global economy?

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### PROBLEMS WITH SOFTWARE DEVELOPMENT

**Problems** 

**™** Causes

#### **Problems**

- 1. We have little data on the software development process.
- 2. Customers are often dissatisfied with the software they get.
- Software quality is hard to define and measure.
- 4. Existing software is often very difficult to maintain.

Can these problems be overcome?

#### Causes

- No spare parts to replace, so an error in the original software is also in every copy.
- Software quality is a human problem.
- Project managers often have no software development experience.
- Software developers often have little or no formal training in engineering the development of the software product.
- Resistance to change from programming as an art to programming as an engineering task can be significant.

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#### **SOFTWARE MYTHS**

Customer Myths

**™**Developer Myths

Management Myths

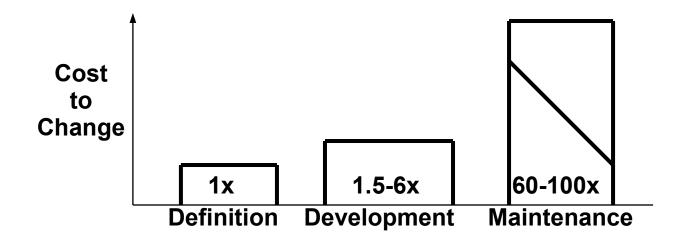
### **Customer Myths**

#### Myth

- is enough to get going. Fill in the details later.
- Project requirements continually change, but change can be easily accommodated because software is flexible.

#### Reality

- Poor up-front definition of the requirements is *THE* major cause of poor and late software.
- in order to fix an error increases dramatically in later phases of the life of the software.



### **Developer Myths**

#### Myth

- Once a program is written and works, the developer's job is done.
- Until a program is running, there is no way to assess its quality.
- The only deliverable for a successful project is a working program.

#### Reality

- 50%-70% of the effort expended on a program occurs after it is delivered to the customer.
- Software reviews can be more effective in finding errors than testing for certain classes of errors.
- A software configuration includes documentation, regeneration files, test input data, and test results data.

### **Management Myths**

#### Myth

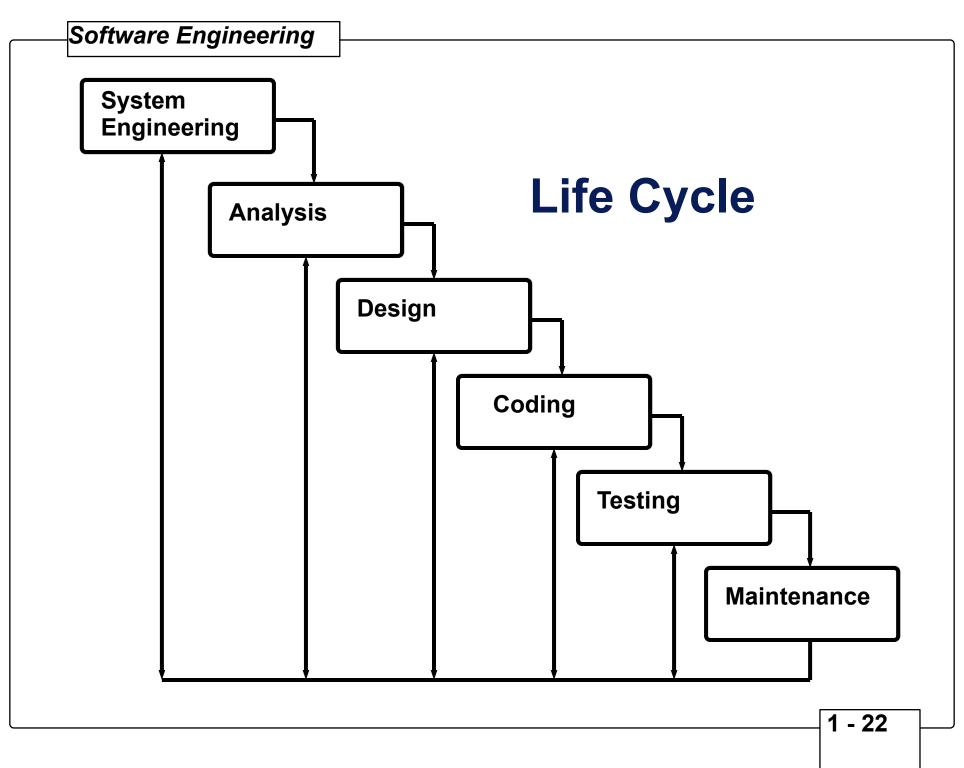
- Books of standards exist inhouse so software will be developed satisfactorily.
- tools that are available inhouse are sufficient.
- We can always add more programmers if the project gets behind.

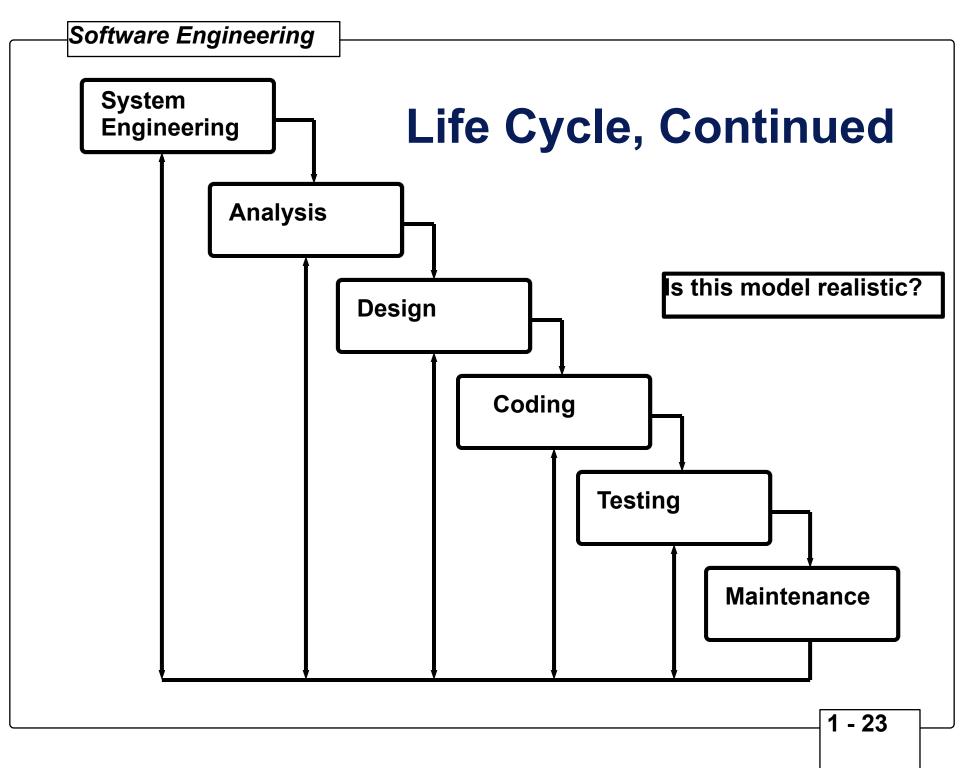
#### Reality

- Books may exist, but they are usually not up to date and not used.
- are not usually obtained or used.
- "Adding people to a late software project makes it later." -- Brooks

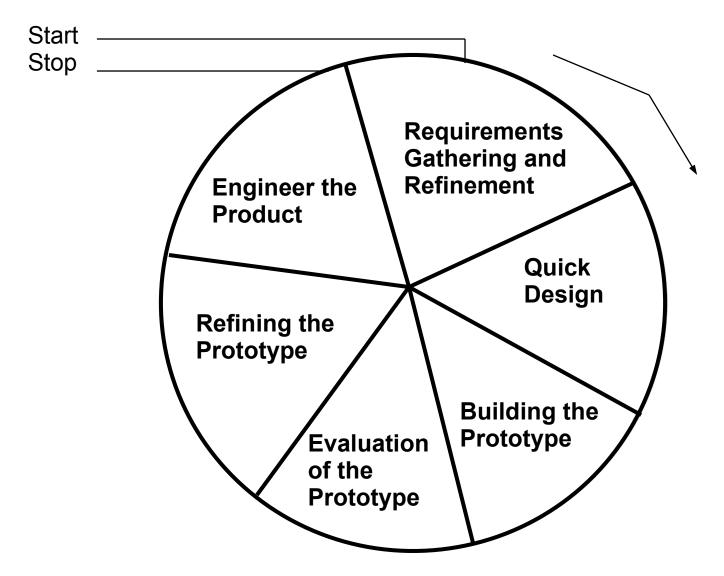
#### SOFTWARE ENGINEERING PARADIGMS

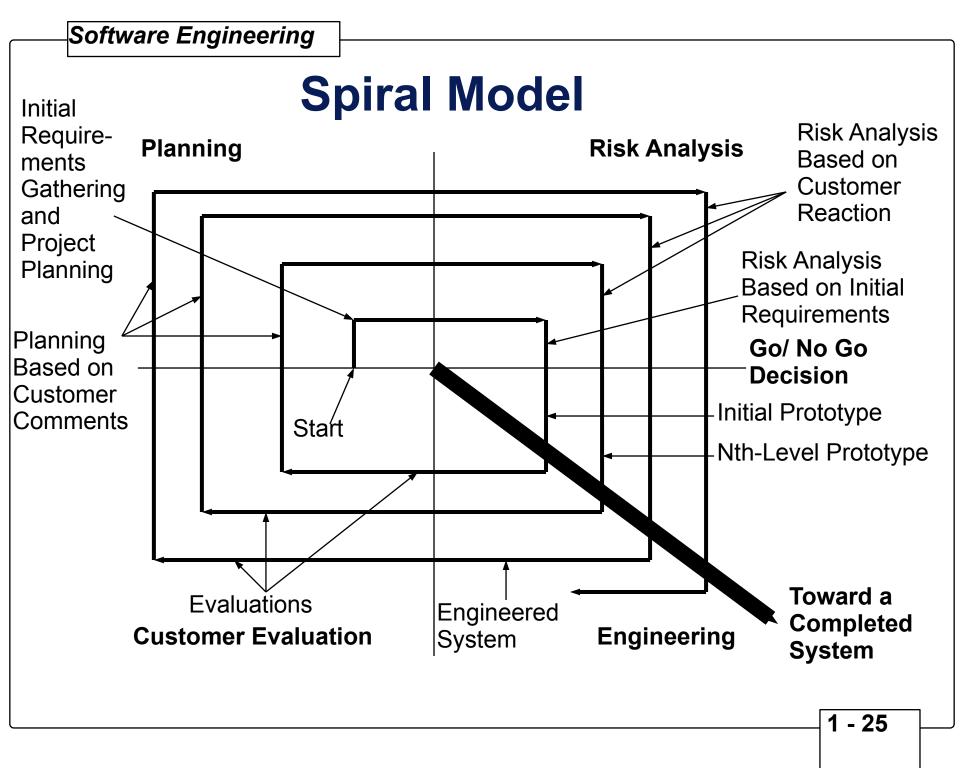
- Life Cycle
- Prototyping Model
- Spiral Model
- Fourth Generation Techniques
- Combining Paradigms
- **™Generic Paradigm**



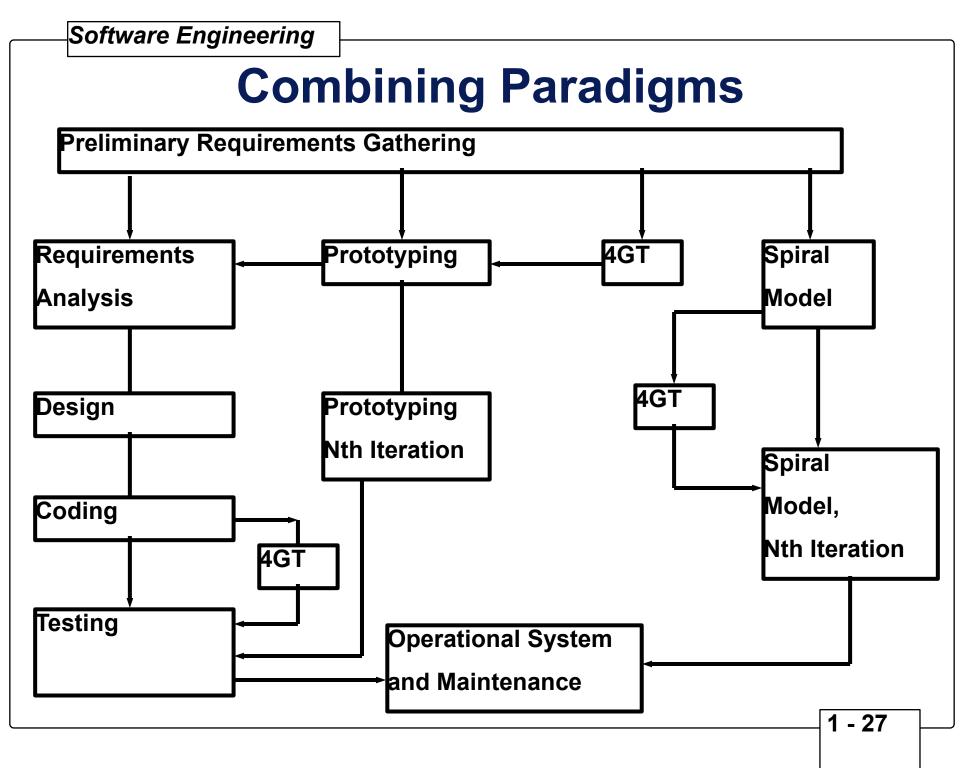


### **Prototyping Model**





Software Engineering **Fourth Generation Techniques** Requirements **Gathering** "Design" **Strategy Implementation Using 4GL Testing** 



### **Generic Paradigm**

- 1. DEFINITION PHASE
- System Analysis
- Software Project Planning
- Requirements Analysis
  - 2. DEVELOPMENT PHASE
  - Software Design
  - Coding
  - Software Testing
    - 3. MAINTENANCE PHASE
    - Correction
    - Adaptation
    - Enhancement

### SOFTWARE ENGINEERING TECHNOLOGY

- What is Software Engineering?
- Software Engineering Capability and Its Measurement
- Ada Technology

### What Is Software Engineering?

#### Methods

- **Analysis**
- <sup>⊪</sup>∟Design
- **™**Coding
- **™** Testing
- **Maintenance**

#### Procedures

- Project Management
- Software Quality Assurance
- Software Configuration Management
- ™ Measurement
- \*\*\* Tracking
- Innovative Technology Insertion

#### Computer-Aided Software Engineering (CASE)

Tools which support the Methods and Procedures

### Software Engineering Capability and Its Measurement

- The maturity of an organization's software engineering capability can be measured in terms of the degree to which the outcome of the process by which software is developed can be predicted.
  - Predict the amount of time required to develop a software artifact
  - Predict the resources (number of people, amount of disk space, etc.) required to develop a software artifact
  - Predict the cost of developing a software artifact
- The process and the technology go hand in hand.
- One method of measurement is the *Capability Maturity Model for Software* developed by the Software Engineering Institute.

Increasing Process Maturity

Optimizing - Process refined constantly

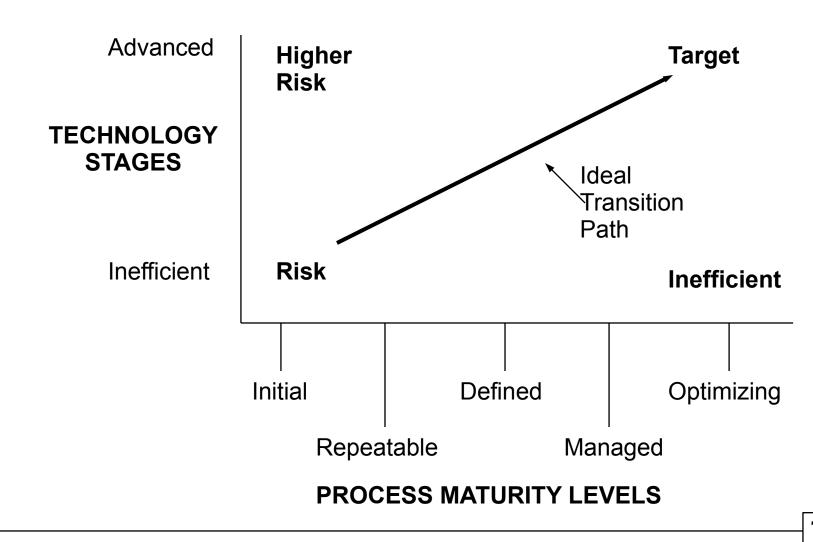
Managed - Process measured/controlled

**Defined -** Process institutionalized

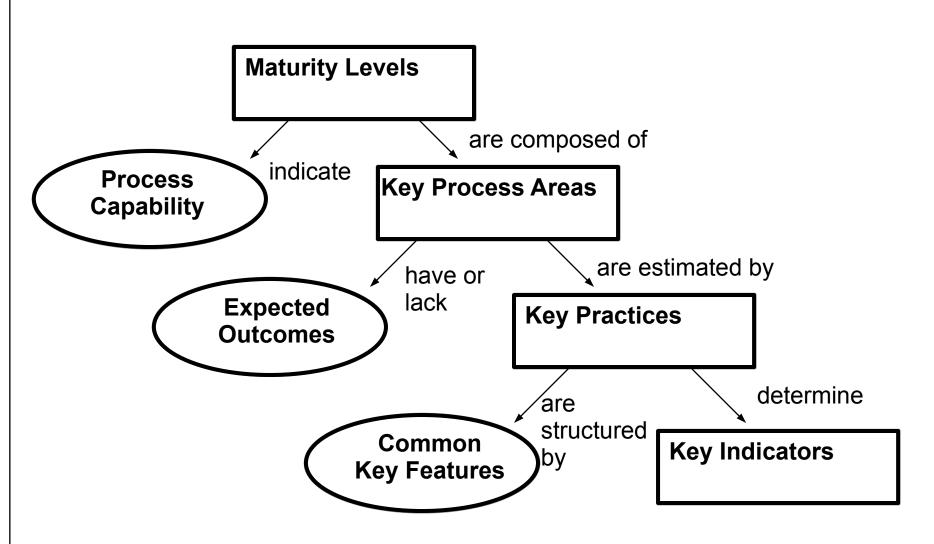
Repeatable - Costs, Schedules managed

Initial - Ad hoc; unpredictable

#### **Process Maturity and Technology**



#### **Maturity Keys**



## Key Process Areas by Level Level 2 (Repeatable)

- Requirements Management
- Software Project Planning
- Software Project Tracking and Oversight
- Software Subcontract Management
- Software Quality Assurance
- Software Configuration Management

## Key Process Areas by Level Level 2 (Repeatable), Continued

- Requirements Management
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- Software Project Tracking and Oversight
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## Key Process Areas by Level Level 3 (Defined)

- Organization Process Focus
- Organization Process Definition
- Training Program
- Integrated Software Management
- Software Product Engineering
- Intergroup Coordination
- Peer Reviews

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## Key Process Areas by Level Level 4 (Managed)

Process Measurement and Analysis

Quality Management

## Key Process Areas by Level Level 5 (Optimizing)

- **P**□□ Defect Prevention
- Technology Innovation
- Process Change Management

#### Ada Technology

- Ada is a computer programming language specifically designed to support software engineering.
- Some of Ada's features include:
  - All of the normal constructs for looping, branching, flow control, and subprogram construction
  - Support for enumeration types, integers, floating point, fixed point, characters, strings, arrays, records, and user-defined data types
  - Support for algorithm templates (called generics) which allow algorithms to be expressed without concern for the kind of data on which the algorithm is applied
  - Support for interrupts and concurrent processing
  - Support for low-level control, such as memory allocation
- Ada is a *design* language as well as a *programming* language.
- Ada is designed to be read by Ada programmers and non-programmers.

### Ada Technology, Continued

Ada Specification



```
with System;
package Sensor is
 type Device is private;
 -- Abstract concept of a sensor
 procedure Define (S : in out Device;
   Where : in System.Address);
 -- Associate a sensor with memory
 function Read(S : in Device)
      return Integer;
 -- Return sensed value
orivate
 -- details omitted
end Sensor;
```

### Ada Technology, Continued

- From the software engineering perspective, Ada helps by acting as something much more than a programming language; Ada can be used as a common language for communicating:
  - Some aspects of the requirements
  - Some aspects of the design
  - All aspects of the code
- In particular, by using Ada as a *design language*, code is simply realized as a complete, detailed elaboration of a design.
- For large, multi-person teams, Ada can be used as an exact, precise way to communicate requirements and design information -- often in a form which may be syntactically checked by a compiler. Ada is much better than conventional English in this regard.